

FRAME WARRANTY POLICY

Please do not contact Soma directly for frame warranty unless purchased through the Soma Web Store. For all other warranties please contact the original place of purchase.

THREE YEAR LIMITED WARRANTY

Soma warrants to the original owner that the workmanship of this new Soma frame purchased from an authorized Soma dealer shall be free of defective materials or workmanship for the first three years of ownership by the original owner. During the warranty period: Soma at its sole option shall replace the frame if Soma determines the frame is defective and subject to this limited warranty. All labor charges for warranty services are the responsibility of the frame owner. The original owner shall pay all shipping charges connected with the replacement of the frame.

GENERAL PROVISIONS

This limited warranty is made only to the original owner of the Soma frame purchased from an authorized Soma dealer. It shall remain in force as long as the original owner retains ownership during the warranty period of the Soma frame. This Soma warranty is not transferable. In order to obtain service under this limited warranty, the original owner must deliver the Soma bicycle to an authorized dealer, together with the bill of sale or other dated proof of purchase document identifying the Soma by frame number.

This limited warranty does not apply to normal wear and tear, nor to defects, malfunctions or failures that result from the abuse, neglect, improper maintenance, alteration, modification, accident or misuse (including, without limitation, bicycle racing, stunt bicycling, abusive riding, COMMERCIAL USE or similar activities) of the Soma frame. Warranty is void if frame is not professionally prepared and assembled and also void when suggested frame preparations are not followed. Limited warranty is valid in the USA only. For frames purchased outside of the USA contact place of purchase. Cosmetic blemishes and paint flaws are not considered under the limited warranty. We cannot guaranty against color changes, model or geometry changes when replacement is authorized. All warranties are for the replacement of the frame and not redeemable for cash back or credit with Soma. Every effort is made to make this procedure as quick as possible, but please allow three to five weeks to expedite the warranty process. We will do our best to accommodate our customers and every warranty is reviewed on an individual basis.

Please visit www.somafab.com for additional questions and our FAQ or to view our recommended frame preparation sheet. E-mail contact: somainfo@somafab.com